Native Village of Eyak 110 Nicholoff Way P.O. Box 1388 Cordova, Alaska 99574-1388 P (907) 424-7738 \* F (907) 424-7739 www.eyak-nsn.gov



10,000 years in our Traditional Homeland, Prince William Sound, the Copper River Delta, and the Gulf of Alaska

# Ilanka Community Health Center Nursing Manager

Team: ICHC Administration Salary Range: DOE

**Reports to:** Interim Health Administrator **FLSA Status**: Exempt from Overtime **Schedule**: Regular, Full Time **Last revised**: October 2023

Supervises: Nursing Staff

This position oversees the nursing staff at Ilanka Community Health Center. This position requires a thorough understanding of clinical practices, QI/QA and compliance requirements. Leadership, initiative and problem solving skills are essential.

## **RESPONSIBILITIES / DUTIES:**

- Directs and supervises RN's and supervises CCMA and MAs in conjunction with Medical Director or designated Physician.
- Ensures appropriate nursing staffing to meet patient and clinic operational needs.
- Assists with patient care as needed including Case Management.
- Identifies and monitors key performance metrics and productivity benchmarks for areas of responsibility, responding to variances and reporting to Administration within established timelines.
- Identifies and performs routine audits for quality assurance and risk management.
- Oversees Employee Health, Infection Control, and Clinical Equipment management, designating duties to direct reports as needed.
- Participates in Policy and Procedure Committee, developing relevant policies and procedures.
- Participates in Risk Management and Quality Assurance-Quality Improvement programs.
- Oversees Emergency Preparedness Program for clinic, ensuring regulatory compliance.
- Identifies and implements opportunities to increase staff competencies.
- Maintain a high level of confidentiality in accordance with HIPAA and HITECH regulations, which includes only accessing appropriate information needed to perform job duties.
- Participates in community-wide health care activities such as health fairs as well as NVE hosted events.
- Follows all organizational policies and procedures.
- Other duties as assigned.

#### **KNOWLEDGE AND ABILITIES**

- Ability to prioritize and exercise sound, independent judgement, showing initiative, attention to detail and providing flexibility to maintain operations and achieve goals.
- Demonstrates leadership and supervisory competencies to include effective team communication, goal setting, team building, coaching and leading change.
- Skill in evaluating existing workflows, creating improvements to streamline clinic operations.
- Excellent oral and written communication skills.
- Knowledge of Federally Qualified Community Health Center program requirements.

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- Supports and facilitates positive interaction with others as evidenced by professional maturity, respect for others and a team-centered approach.
- Must be able to pass a background check, which includes fingerprinting.
- Proficient in Microsoft Office applications.

# **EDUCATION AND EXPERIENCE**

- Bachelors or higher in healthcare related field preferred.
- Minimum three years supervisory experience in a clinical setting.
- Experience with healthcare information systems, such as electronic health record.

## LICENSES AND CERTIFICATIONS

- Current Alaska Registered Nurse license
- BLS or CPR Pro Certification required, ACLS and PALS recommended.
- Current Alaska Drivers' License recommended.

#### **WORK ENVIRONMENT**

- Majority of work will be completed in an office setting located within a medical primary care clinic.
- May provide backup to clinical staff, assisting in medical procedures or patient care.
- Regularly manipulate electronic data to gather, input and otherwise coordinate work.
- Regularly bend and/or crouch for long periods of time to perform patient medical services.
- Typically lifts 15 pounds to coordinate work, occasionally assisting in lifting patients more than 100 pounds.
- Regularly use sight, smell, touch, and high level of cognitive function to interpret information, perform job duties, make decisions, and complete tasks.
- Category I: Tasks routinely involve a potential for mucous membrane or skin contact exposure to blood, fluids, or tissue. Use of personal protective equipment (PPE), when appropriate, is required.

## **DISCLAIMER**

NVE has the right to assign or reassign duties and responsibilities to this job at any time. By signing below, I acknowledge receipt of this job description.

Employee Signature	Date